RIGOH

Technical Bulletin

Model: Stella-C1			Dat	te: 21-Feb-02	No.: RB044003
Subject: Notice a	at installing the FAX option			Prepared by: M.Is	shihara
From: Technical					
Classification:	Troubleshooting	🗌 Part informa		tion Actior	n required
	Mechanical	Electrical		Servic	ce manual revision
	Paper path	Transmit/rec		ceive 🗌 Retro	fit information
	Other ()				

🛛 S-C1a (B045)	S-C1aF (B049)	S-C1b (B044)	S-C1bF (B046)	S-F1 (H555)
🖂 5-СТа (6045)				

When installing the fax option, please note the following:

For Australia:

Units must be connected to a telecommunications network through a line that complies with the ACA Technical Standards TS008.

RIGOH	Tech	nnical B	ull	etin		PAGE	: 1/1
Model: Model S-C1 Copy model				e: 18-Dec-03	8	No.: RB044009	
Subject: Com SW16 setting at FAX option installation				Prepared b	oy: A.	Ishiyama	
From: 1st Tech.	ort Dept.						
Classification:	 Troubleshooting Mechanical Paper path Other () 	☐ Part inf ☐ Electric ☐ Transm	al] Servi	n required ce manual revision fit information	ſ
S-C1a (B045)	S-C1aF (B049)	S-C1b (B044)		S-C1bF (B046)	S-F1 (H555)	

Important setting for model S-C1 fax option installation

When installing the fax option (new FCU board, NCU board) on the Stella-C1, be sure to perform the following to ensure the fax function is properly enabled.

- 1. As described in the Installation Manual, first back up the SRAM data on the original FCU board for installation to the new fax option FCU board.
- 2. Replace the FCU with new FCU board in accordance with the installation procedure, and then upload the SRAM data backed up in Step 1 to the new FCU board.
- 3. Change Com SW16 to a setting of 1.

Com	nunication Switch 16	
No	FUNCTION	COMMENTS
0	Standard G3 (NCU) 0: Disabled 1: Enabled	 0: Change this bit to 0 if you wish to disable the standard G3 line. 1: Change this bit to 1 to enable the standard G3 line when installing the fax option.

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Technical **B**ulletin

Reissued: 22-Oct-04 Model: Model S-C1

Date: 14-Sep-04

RTB Correction

The items in bold italics have been corrected or added.

Subject: Fax Option Firmware History (FCU Board)			Prepared by: A.Ishiyama
From: 1st Tech. S	Support Sec. Service Supp		
Classification:	 Troubleshooting Mechanical Paper path Other () 	 Part information Electrical Transmit/rec 	Service manual revision

S-C1a (B045) S-C1aF (B049) S-C1b (B044) S-C1bF (B046) S-F1 (H555) S-F2 (H556/H557)

The following is the printer controller firmware history for the Model S-C1 fax option.

(Until now, the firmware history was attached to the firmware file as "Readme.txt". So, all history has been gathered here in this RTB.)

[EU/Asia	a Models	s]							
	EU1/A		E	J2	El	J3	El	J4	
Version	Part N	umber	Part N	umber	Part N	umber	Part N	umber	Production
	Sum 1	Sum 2	Sum 1	Sum 2	Sum 1	Sum 2	Sum 1	Sum 2	
91	H5557	7200M	H5557	7201M	H5557	7202M	H5557	7203M	Aug '04
51	5974	DF65	304C	3A1F	A31C	3E58	5E19	CDD3	Aug 04
90	H5557	7200L	H555	7201L	H555	7202L	H555	7203L	March '03
30	6650	4CE7	904C	A7F5	9331	ABC3	F8A0	3B7E	
88 _180	H5557	7200K	H5557	7201K	H5557	7202K	H5557	7203K	Oct. '02
00_100	F1EB	7988	F592	2A97	6928	0B66	D54E	698A	001. 02
87	H5557200K		H5557	7201K	H5557	7202K	H5557	7203K	Aug '02
07	9F20	1BD9	AF6A	1D21	6669	A773	38B7	63DF	Aug 02
84	H555	7200J	H555	7201J	H555	7202J	H555	7203J	Mar '02
04	E14C	2E5E	F2E6	82CB	2776	1E78	27DF	8E28	iviai 02
78	H5557	7200G	H5557	7201G	H5557	7202G	H5557	7203G	Oct '01
10	3B4B	7A70	5711	082A	44D8	D6C0	5F4B	A577	
77	H5557	7200F	H555	7201F	H555	7202F	H555	7203F	1st Mass Production.
11	A122	3611	2475	A054	D1F2	F0E4	290E	DF4F	TSC IVIASS FTOUUCIION.

A. File Information

Note: Sum 1 = Check Sum on IC card (8 bit), **Sum 2** = Total Check Sum on machine (16 bit)

[NA Model]

Version	Part N	umber	Production			
	Sum 1	Sum 2	Troduction			
91	H5557205M Aug (04		Aug '04			
51	D2E5	3B6D	Adg 04			
90	H5557	7205L	March '03			
90	D3CD	A8EA				
88_180	H5557	7205K	Oct. '02			
00_160	B1F3	DF53	001. 02			

RIGOH Reissued: 22-Oct-04

Technical Bulletin

Model: Model S-C1

Date: 14-Sep-04

No.: RB044013a

Version	Part Number Sum 1 Sum 2		Production			
87	H555 5863	7205K F943	Aug '02			
84		7205J 770E	Mar '02			
78	H5557 B84E	7205G 0AE7	Oct '01			
77	H555 4A29	7205F 3027	1st Mass Production.			

[China/Korea Models]

_	CHINA		KOF	REA	
Version	Part N	umber	Part N	umber	Production
	Sum 1	Sum 1	Sum 1	Sum 1	
91	H5557	7206C	H5557208C		Aug '04
51	20E7	5969	5969	FA01	Aug 04
90	H5557	7206B	H5557	7208B	March '03
30	C9CA	812A	812A	617E	
88 _180	H5557	7206A	H5557	7208A	Nov '02
00_160	F28C	8ED8	8ED8	E14D	1000 02
87	H5557	7206A	H5557	7208A	Aug '02
07	CA8A	C69C	C69C	8547	Aug 02
85	H555	7206	H5557208		1st Mass Production.
00	5C49	C9BA	C9BA	F7D5	

[Russia Model]

Version	Part N	umber	Production			
VCISION	Sum 1	Sum 2	rioduction			
91	H5557 E406	7207B C7D8	Aug '04			
90	H5557 88C2	7207A 37C8	March '03			
88 _180	H555 8038	7207 00E7	Nov '02			
87	H555 DC9D	7207 1DE0	1st Mass Production.			

[Hong Kong Model]

Version	Part N	umber	Production
	Sum 1	Sum 2	Troduction
86	H5557209		Jun '02
00	EB9A	9909	5011 0Z

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Reissued: 22-Oct-04	

Model: Model S-C1

Date: 14-Sep-04

No.: RB044013a

[Language List]

The following table lists the entire array of firmware versions:										
No.	Language	NA	EU1/Asia	EU2	EU3	EU4	China	Russia	Korea	HK
1	English	0	0	0	0	0	0	0	0	0
2	French	0	0]	
3	Spanish	0		0						
4	German		0							
5	Italian		0							
6	Dutch		0							
	Danish				0					
8	Swedish				0					
9	Norwegian				0					
	Finnish				0					
	Portuguese	0		0						
	Polish					0				
	Hungarian					0				
14	Czech					0				
15	Simplified						0			
	Chinese									
	Russian							0		
Total/Firmware ¹ 4 5 3 5 4 2 2 1							1			

*1: "Total/Firmware" indicates the total number of languages stored in a particular firmware version.

B. Change Descriptions

Symptom Corrected / Other Changes		
•	Sometimes, the operator can clear a fusing SC error with power Off/On (see RTB RB044014 for details).	
	Important: After you install this firmware, clear the SC history. There are two ways to do this: 1. Execute Sp5-810, OR	91
	2. Change Plotter bit SW01, bit 0 to a value of: "1"	
•	Offset images	90
•	Offset images on the right side only.	88_180
•	Italian wording mistake:	
	Incorrect: Original jam	87
	Correct: Copy paper jam	07
•	Software changed to decrease unnecessary occurrences of SC551.	
•	Change due to request from the field (Hong Kong only): The value of the total counter can be printed out in UP Mode.	86

Reissued: 22-Oct-04

Mc	Model: Model S-C1 Date: 14-Sep-04 No.: RE			3044013a	
	Symptom Corrected / Other	Changes		Version	
1. 2. 3. 4. 5.	 8 to 81: The machine changes to Memory Reception whe The printer ROM P/N is not printed correctly of The printer stalls if the front door or right doo starts. Half-letter sized paper is not counted. SC547 (caused by CIOP failure). 1 to 84: Translation errors in display messages (Swee Copies cannot be made from the bypass tray following: - Loads 5 originals in the ADF, 3 sheets in the - Selects another tray after the machine feeds - Loads more paper in the bypass tray 	on the SMC. or is opened when prin dish, German). when the operator doe bypass tray	ting	84	
	The machine stays in Copy mode even when removed, and triggers a false SC322 detection Fax: Sometimes there are some images missi report, or the report cannot be printed out at a Fax: Sometimes the line connection is cut wh	n. ng on the transmissior hll.	ו	78	